

Job Title: Field Service Technician – Machine Tool

Location: Remote and on site. Travel based out of the Kansas City metro area.

Travel: 25% overnight stay as needed

Department: Machine Tool

Reports to: Service Manager

Classification: Non-Exempt

About the Role:

Maruka USA is looking for a **Field Service Technician** for our Machine Tool division. In this role, we need someone that is mechanically and electrically inclined. They will also take great pride in providing our customers with quality service and solutions. Join our team and become part of the leading nationwide distributor of CNC Machine Tools.

- You will work with customers to troubleshoot, diagnose, repair, and maintain a variety of machines. Examples of machines include Fanuc, Nakamura-Tome, OKK, and Hwacheon.
- You will work with the sales and parts departments to ensure our customers receive the highest quality of service.
- You are the type of person that enjoys finding the root cause of an issue and take the initiative to correct
- You will travel on site to aid customers in troubleshooting, repair, maintenance and equipment installation.

What you will bring to the table

- Technical studies recommended or equivalent experience.
- The ability to interpret and communicate technical details and specifications.
- Ability to use various hand tools and excellent communication skills, both written and verbal
- The ability to read electrical and mechanical technical drawings.

Working environment and physical demands of the job

- Ability to stand, walk, bend, kneel, push or pull. Moving to different positions to accomplish tasks in various environments including tight and confined spaces

- Lift and carry up to 100 lbs.
- Ability to read and analyze data in both hard and digital formats.
- Ability to identify measurements, distinguish colors, and perceive depth.
- Climb on machinery up to 12 feet.
- Use hand and power tools safely and effectively.
- Frequent travel by automobile and infrequently by plane. Travel and work hours are mostly on weekdays. Occasional weekend travel required. Residence within 55 miles of Kansas City International Airport preferred.

Why would you want to work for us?

- Competitive pay
- Great insurance options with low premiums
- Paid vacation and holidays
- 401K with company match
- Extensive on-the-job training

Does this sound like the job for you? Email jobs@marukausa.com to get in touch.

These job functions and skills are not intended to be a complete and exhaustive list of all responsibilities, duties, and skills required. Maruka USA is an equal opportunity employer, and all qualified applicants will receive consideration for employment.